



Visiting Protocol for Long Term Residents 11/13/2020

- **All visits must be scheduled by calling the facility**
215-340-5202 You must speak with someone to schedule and get verbal confirmation
- Visits are to be scheduled weekly, to allow an opportunity for all families to see their loved ones
- Visiting will be scheduled between 10am – noon & 1pm – 4pm; 7 days a week
- All visitors must sign in and out when entering & exiting the health center
- Visitors are not permitted on the unit (except those with loved ones on hospice)
- Visits will be limited to 20 minutes, if you arrive early, please wait in the lobby area
- The Cottonwood Café is for employees only, no visitations will be permitted in this area
- Residents are limited to 2 visitors at a time
- All visitors are required to wear face masks during their entire visits
- Maintain social distancing and follow infection control protocols
- No food or drinks are permitted during visitation- families may drop off items for the resident to enjoy on the unit.
- No Children under the age of 12 can be permitted to visit at this time
- No Pets permitted – Pet therapy is conducted thru our Life Enrichment dept. only
- As always, please do not visit if you are not feeling well

Restrictions have been put in place as per the guidelines set forth by the Pennsylvania Department of Health and Human Services; for the safety and well-being of our residents and staff.

Travel within the facility is limited to the Lobby and the visitation area; we appreciate your compliance with these guidelines.

We will continue to test residents and staff as per our guidelines based on COVID19

Thank you for your continued patience, understanding and support during these difficult times.